

## **Plucasa Innovation Hub Ltd**

### **Privacy Policy**

**Effective Date:** Monday, 15 December 2025

**Operator:** Plucasa Innovation Hub Ltd, a company registered in Nigeria

**Company Registration No:** 8986263    **TIN:** 33684854-0001

**Contact:** [privacy@plucasa.com](mailto:privacy@plucasa.com) | [legal@plucasa.com](mailto:legal@plucasa.com) | [support@plucasa.com](mailto:support@plucasa.com) | [billing@plucasa.com](mailto:billing@plucasa.com) | [partners@plucasa.com](mailto:partners@plucasa.com)

### **1. Introduction**

This Privacy Policy explains how Plucasa Innovation Hub Ltd ("Plucasa," "we," "our," or "us") collects, uses, stores, and protects personal data when users access or use the Plucasa platform. By using Plucasa, you agree to the practices described in this policy.

### **2. Information We Collect**

We may collect the following categories of information:

#### **2.1 Information You Provide**

- Username and email address
- Encrypted password credentials
- Profile details voluntarily provided by you
- Communications with support or administrators

#### **2.2 Automatically Collected Data**

- Device and browser information
- IP address and log data
- Usage statistics and interaction logs
- Cookies and similar technologies

#### **2.3 Transactional Information**

- Cryptocurrency transaction identifiers
- Escrow creation and settlement records
- Subscription purchase records
- Payment confirmations from third-party processors

#### **2.4 User-Generated Content**

- Predictions, posts, comments, and reviews
- Dispute notes, responses, and supporting evidence

Plucasa does not collect or store fiat banking information, private keys, or custodial wallet credentials.

### **3. How We Use Information**

Collected data is used to:

- Operate and maintain the platform
- Facilitate predictions, subscriptions, escrow, and disputes
- Enforce platform rules and prevent abuse
- Provide customer support and notifications
- Improve platform performance and security

### **4. Legal Basis for Processing**

We process personal data based on user consent, contractual necessity, legitimate business interests, and compliance with applicable laws.

### **5. Data Sharing**

Personal data may be shared with:

- Cryptocurrency payment processors
- Cloud hosting and infrastructure providers

- Security and analytics service providers

We do not sell personal data and do not share data with advertisers.

## **6. Cookies & Tracking**

Cookies are used to manage sessions, enhance usability, and maintain platform security. Disabling cookies may affect functionality.

## **7. Data Retention**

Data is retained only as long as necessary for operational, legal, financial, and dispute-resolution purposes, in accordance with Plucasa's data retention policy.

## **8. Data Security**

We implement technical and organizational safeguards, including encryption, access controls, and secure infrastructure. Plucasa is non-custodial and does not store private keys.

## **9. User Rights**

Depending on jurisdiction, users may request access, correction, deletion, restriction, or export of their data by contacting [privacy@plucasa.com](mailto:privacy@plucasa.com).

## **10. Third-Party Links**

Plucasa may link to external websites. We are not responsible for their privacy practices.

## **11. Children's Privacy**

Plucasa is intended for users aged 18 and above. We do not knowingly collect data from minors.

## **12. International Data Processing**

Data may be processed in multiple jurisdictions. By using Plucasa, you consent to such transfers.

## **13. Policy Updates**

This Privacy Policy may be updated periodically. Continued use of the platform constitutes acceptance of revisions.

## **14. Contact**

[privacy@plucasa.com](mailto:privacy@plucasa.com) | [legal@plucasa.com](mailto:legal@plucasa.com)

## **End of Privacy Policy**